## Template – Job analysis

A job analysis is done before you advertise for a new employee. It allows you to work out exactly what the business needs and to identify ways in which an existing role could be adapted. After you've done a job analysis for a position, it will be easier to fill in the job description template.

|                             |                  | b description template.                         | , ,                                 | ,  |
|-----------------------------|------------------|---|-------------------------------------|--|
| GENERAL DETAILS             |                  |   |                                     |  |
| Date of review              |                  |   |                                     |  |
| Reviewed by                 |                  |   |                                     |  |
| Job title                   |                  |   |                                     |  |
| Department                  |                  |   |                                     |  |
| Award/Agreement             |                  |   |                                     |  |
| Classification/Level/Gra    | ıde              |   |                                     |  |
| Reports to                  |                  |   |                                     |  |
| Supervision of              |                  |   |                                     |  |
| duties and respon           | ISIBILITIES      |   |                                     |  |
| Duties and responsibilities | Major functions  | Selection criteria, competencies and experience | Qualifications<br>required          | Essential or desirable? (write an E or D in this column) |
| Serving customers           | Customer service | At least one year's retail experience           | Certificate II in Retail Operations | Е  |
| Accepting payment           | Managing cash    |   |                                     | Е  |
|                             |                  |   |                                     |  |

|                   |                  |                                       |              | column) |
|-------------------|------------------|---------------------------------------|--------------|---------|
| Serving customers | Customer service | At least one year's retail experience | Certificate  | Е       |
|                   |                  |                                       | II in Retail |         |
|                   |                  |                                       | Operations   |         |
| Accepting payment | Managing cash    |                                       |              | Е       |
|                   |                  |                                       |              |         |
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|                   |                  |                                       |              |         |

| GENERAL OVERVIEW OF THE JOB |  |  |
|-----------------------------|--|--|
|                             |  |  |
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| <b>\/AI</b> |      | N AND | D = D = V | /     |
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Validated by staff member

Next job review date