

The following has been released in relation to a request for information relating to bus operator statistics

ATTACHMENT A

1. Total revenue generated by fares for the last financial year for the following fare types, broken down by month:

- a. Students paying cash
- b. Students paying with Greencard
- c. Adults paying cash
- d. Adults paying with Greencard
- e. Adult concession paying cash
- f. Adult concession paying with Greencard
- g. Other

The Department does not hold information on monthly fare revenue collected by public transport operators for the 2022-23 financial year broken down by fare type.

Most general access bus operators, being bus services available to the general public, are required to report total fare revenue data to the Department. The provided data is aggregated and cannot be broken down into fare types. A breakdown of reported fare revenue data for the 2022-23 financial year is included in Table 1 below, broken down by month.

Table 1: Reported Monthly Fare Revenue for General Access Services for 2022-23 Financial Year (excluding Metro Tasmania services)

Month	General Access fare revenue
July 2022	\$313,955.81
August 2022	\$347,598.14
September 2022	\$356,170.15
October 2022	\$348,759.25
November 2022	\$379,550.29
December 2022	\$389,424.87
January 2023	\$426,493.89
February 2023	\$439,108.81
March 2023	\$460,932.99
April 2023	\$354,916.52
May 2023	\$393,619.53
June 2023	\$361,580.64
Total	\$4,572,110.89

Unlike other operators, Metro Tasmania is not required to report monthly fare revenue information to the Department. Metro Tasmania published financial year fare revenue information in its annual report which can be found at <https://www.metrotas.com.au/wp-content/uploads/2023/10/Metro-AR-2022-23.pdf>.

For the 2022-23 financial year, Metro Tasmania's reported fare revenue was \$11,560,000.

Fare-paying school bus services operators are required to submit more detailed monthly fare revenue data, including a breakdown for different fare categories. For the 2022-23 financial year, students travelling on fare-charging school bus services were charged one of three fares:

- A flat rate of \$1.90 when paying with cash,
- A flat rate of \$1.52 when using a smart card (e.g., Greencard, TransportMe card) or using a 10-trip discount ticket, or
- A flat rate of \$0.00 if the student holds a bus pass for free travel, boards the bus at a defined non-fare charging bus stop area or resides in a rural area and is travelling to their rural intake area school.

A breakdown of total fare revenue data for the 2022-23 financial year for school bus services is included in Table 2 below, broken down by full fare and discounted fare-paying students.

Table 2: Reported school bus fare revenue for school bus services for 2022-23 Financial Year (broken down by full fare and discounted fare paying students)

Month	Full (Cash) Fare Revenue	Discounted (Smartcard or 10-trip ticket) Fare Revenue	Monthly Total
July 2022	\$9,464.98	\$55,547.13	\$65,012.10
August 2022	\$19,325.59	\$132,870.78	\$152,196.36
September 2022	\$16,844.85	\$116,093.99	\$132,938.84
October 2022	\$8,029.43	\$56,006.89	\$64,036.31
November 2022	\$14,378.00	\$109,925.33	\$124,303.33
December 2022	\$8,089.89	\$49,718.10	\$57,807.99
January 2023	\$5.18	\$22.09	\$27.26
February 2023	\$21,593.70	\$103,760.84	\$125,354.54
March 2023	\$23,834.36	\$140,022.84	\$163,857.20
April 2023	\$7,131.13	\$41,884.96	\$49,016.09
May 2023	\$21,129.06	\$139,173.25	\$160,302.31
June 2023	\$17,335.56	\$123,150.94	\$140,486.50
Total	\$167,161.71	\$1,068,177.11	\$1,235,338.83

2. Total number of passengers for all operators (except Metro) in FY 2022-23:

The Department does not hold passenger volume data for all services or all operators. The Department occasionally seeks specific passenger volume data from public transport operators on an as-needed basis to aid network reviews and operations. Where passenger volume data for general access services is held by the Department, a breakdown has been provided detailing the operator, services and date range that the data relates to in Table 3 below.

School bus operators are not contractually required to report passenger numbers to the Department. However, some operators voluntarily report total passenger numbers for fare paying school bus services and in some cases passenger numbers for non-fare paying school bus services. A breakdown of passenger numbers by operator has been provided in Table 4 below. Where passenger numbers are blank, this indicates that the Department does not hold this information for those operators.

Table 3: Reported passenger counts for general access operators for 2022-23 Financial Year. Noting operators are not required to report passenger numbers and passenger numbers reported may be limited to an individual services and specific date ranges.

Operator	Region	Route	Time period	Number of passengers
Tassielink	Huon Valley	709, 710, 711, 712, 714, 715, 716, 718, 719	May 2022 - March 2023	169,475
		X710	July 2022 - June 2023	24,009
	East Coast	736 Swansea to Hobart (school service)	July - December 2022	4,092
		737 Bicheno to Hobart	July - December 2022	7,759
	West Coast	747 West Coast to Burnie	July - December 2022	1,881
		748 Strahan to Queenstown	July - December 2022	3,916
		route not specified	July - December 2022	1,356
Manions	West Tamar	Beauty Point, Beaconsfield & Exeter (785, 787, 788)	July - December 2022	30,264
		Legana & North Riverside (780, 781, 782)	July - December 2022	25,614
		Rowella (784)	July - December 2022	9,004
Calows	St Helens	740 St Helens to Launceston	July - December 2022	4,681
		744 Coles Bay to St Helens	July - December 2022	822
		746 St Helens to Coles Bay via St Marys & Bicheno	July - December 2022	50
	Bicheno	742 Bicheno to St Marys	July - December 2022	3
		743 Bicheno to Coles Bay	July - December 2022	18
		745 Coles Bay via St Marys & Bicheno	July - December 2022	315
Kinetic	Intercity	Launceston to Hobart (700, 702)	July - December 2022	31,813
		Devonport to Launceston (705)	July - December 2022	19,020
	Sorell	All midway point routes (just midway point pax)	January - December 2023	8

Mersey	2822	Urban Devonport, Port Sorell to Devonport, Ulverstone to Devonport, Devonport Schools	8 months only (from Jul-22 to Jun-23)	130,877
	2825	Burnie to Devonport	8 months only (from Jul-22 to Jun-23)	40,726
	3117	Sheffield to Devonport	8 months only (from Jul-22 to Jun-23)	10,823
Area Connect	3433	Six Regional Services	Jul-22 to Jun-23	1,486
	3468	West Coast Service	Jul-22 to Jun-23	569
Derwent Ferries		Bellerive to Brooke St Pier	Jul-22 to Jun-23	127,550

Table 4: Reported passenger counts for school bus operators for 2022-23 Financial Year. Noting operators are not required to report passenger numbers on all services. Where passenger numbers are reported by an operator, it is not necessarily representative of total passenger numbers on all services performed by the operator.

Operator	Reported Passengers
KINETIC (TASMANIA) PTY LTD	319,635
Wisby's Buses Pty Ltd	310,047
MERSEY BUS & COACH SERVICE PTY LTD	263,721
O'DRISCOLL COACHES PTY LTD	160,772
CALOW'S COACHES PTY LTD	150,465
The Trustee for SMITH'S TASMANIA TRUST	145,640
CRAWN'S MOTORS PTY. LTD.	133,822
JACK FAMILY TRUST	102,911
WYNYARD BUS LINES PTY LTD	99,670
NA WELLS FAMILY TRUST	89,057
RSB Travel Pty Ltd	83,321
KERGER, RUSSELL LAURENCE	81,007
BRENDAN MANION COACHES PTY LTD	78,159
ROBERTS COACHES (TAS) PTY LTD	72,486
SEABOURNE COACHES TASMANIA PTY LTD	57,465
TASMANIA COACHLINES PTY LTD	46,747
ALAN K & JUDITH A WESLEY	39,651
D.N BELBIN & S.L BELBIN	37,100
The Trustee for S.A & P.M O'Neill Family Trust	30,847
L.M BOULTON & N.M BOULTON	26,758
JAIGNEE HOLDINGS PROPRIETARY LIMITED	20,877
East Tamar Bus Lines Pty Ltd	19,131
FRANKLIN, RODNEY M	16,966

GILBERT, SHANE MARK	14,427
WISBY, DANIEL JOHN	12,992
K & K CRESSWELL PTY. LTD.	12,751
BEADELL, ANDREW JOHN	11,890
OAKLEY, STEPHEN J	11,871
The Trustee for THE MCDERMOTT FAMILY TRUST	11,771
MCNEILL, ANDREW JOSEPH	11,171
PHILLIP LOONE PTY. LTD.	9,363
C.G. & D.M. LESTER PTY LTD	9,256
BANNISTER, HELEN MAREE	6,684
THE TRUSTEE FOR THE KING FAMILY TRUST	5,609
G.J GLOVER & I.S GLOVER	4,680
Ryder Bus Services Pty Ltd	4,220
A PYKE & M.W PYKE	4,030
DAVID WALKER FAMILY TRUST	562
BLYTH, JOSEPHINE DORENE	12
D G & P K SCOTT	-
PHILLIPS, WAYNE NEIL	-
JE AND JM DAVIS	-
John Charles Day	-
Roman Catholic Church Trust Corporation of the Archdiocese of Hobart	-
JOHNSON, RONALD LOUIS	-
The Trustee for Finfree Trust	-
D H & K E LESTER FAMILY TRUST	-
WILSON G P AND S W	-
D.A SUTTON & S.D SUTTON	-
R J AND M M LEONARD	-
A.D NICHOLS & M.C NICHOLS	-
FOX, MIRANDA JADE	-
KENNETH R & PAULINE M KETTLE	-
TERRY, JODIE IRENE	-
D.F SHELTON & R.L SHELTON	-
BENNS BUSES PTY LTD	-
The trustee for Targett Transport Trust	-
J.F WARR & L.R WARR	-
Wade Darrell Rowlands	-
KING ISLAND PLUMBING SUPPLIES PTY. LIMITED	-
CLARK, DARREL EDWIN	-
CHRIS MARTYN PTY. LTD.	-
PYKE, JOHN CLIFTON	-
LEONARD, JOHN DOUGLAS	-
F.J ROBERTS & T.K ROBERTS	-
M.M COOLEY & N.B COOLEY	-
ROXLEY T & KATHRYN KELLY	-
MAHNKEN, JANET ESMAY	-

A.P Peterli & B.K Peterli	-
S.G JONES & S.L JONES & K.M WILLIAMS & P.L WILLIAMS	-
CRESSY BUS SERVICES PTY LTD	-
Gerard L Walker Pty Ltd	-
DENBY, DARRELL WAYNE	-
The trustee for Bennett Family Trust No. 2	-
MOON G & S	-
D G & A J ITCHINS	-
MUNDY, STEVEN RALPH	-
The Trustee for STEVEN TARGETT FAMILY TRUST	-
Dianne Kay Free	-
HOGARTH, ANDREW	-
Noel Douglas Gerke and Yvonne Ruth Gerke	-
The Trustee for Webb Family Trust	-
DR & K L BROWN	-
WHITTAKER, IAN LAURIE	-
EAST BUS SERVICE PTY. LTD.	-
Andreas Samuel Reinhold Kreiner	-
P A & A D KISFALI	-
K.L LITTLE & D.S LITTLE	-
A Burrows Contracting Pty Ltd	-
K.M MANNING & R.J MANNING	-
Total	2,516,754

3. Total amount of revenue for all operators (except Metro) in FY 2022-23

A breakdown of total fare revenue data for the 2022-23 financial year for all public transport operators (excluding Metro) is included in Table 5 below, broken down by general access and dedicated school bus fare revenue. Where fare revenue for an operator is reported as \$0.00, services performed by that operator are not fare charging.

Table 5: Reported fare revenue for public transport operators (excluding Metro) for 2022-23 Financial Year (broken down by general access and school bus fare revenue)

Operator	FY22-23 School Bus Fare Revenue (ex GST)	FY22-23 General Access Fare Revenue (ex GST)	FY22-23 Total Fare Revenue (ex GST)
KINETIC (TASMANIA) PTY LTD	\$180,082.00	\$2,074,939.81	\$2,255,021.81
Tasmanian Tours & Travel (Fleet) Pty Ltd	\$0.00	\$948,376.32	\$948,376.32
Mersey Bus & Coach Service Pty Ltd	\$154,305.90	\$458,963.97	\$613,269.87
O'Driscoll Coaches Pty Ltd	\$96,527.03	\$330,170.41	\$426,697.43
Brendan Manion Coaches Pty Ltd	\$63,552.86	\$250,520.15	\$314,073.01
Derwent Ferries	\$0.00	\$284,537.54	\$284,537.54
Wisby's Buses Pty Ltd	\$229,478.19	\$0.00	\$229,478.19
Calow's Coaches Pty Ltd	\$76,738.51	\$111,041.01	\$187,779.52

Crawn's Motors Pty. Ltd.	\$79,812.48	\$0.00	\$79,812.48
RSB Travel Pty Ltd	\$72,972.76	\$0.00	\$72,972.76
Roberts Coaches (TAS) Pty Ltd	\$42,497.35	\$0.00	\$42,497.35
Smiths Tasmania No2 Pty Ltd	\$33,629.75	\$0.00	\$33,629.75
Russell Laurence Kerger	\$32,628.08	\$0.00	\$32,628.08
JBS Holdings Pty. Ltd.	\$29,315.94	\$0.00	\$29,315.94
Tasmania Coachlines Pty Ltd	\$27,542.51	\$0.00	\$27,542.51
Area Connect	\$0.00	\$23,673.16	\$23,673.16
Wynyard Bus Lines Pty Ltd	\$20,933.79	\$0.00	\$20,933.79
N.A. & S.A. Wells Pty. Ltd.	\$17,578.34	\$0.00	\$17,578.34
East Tamar Bus Lines Pty Ltd	\$17,554.45	\$0.00	\$17,554.45
Daniel John Wisby	\$11,320.18	\$0.00	\$11,320.18
P & J McDermott Pty Ltd	\$9,579.23	\$0.00	\$9,579.23
Donald Neal Belbin and Stacey Louise Belbin	\$7,399.93	\$0.00	\$7,399.93
Phillip Loone Pty Ltd	\$7,147.04	\$0.00	\$7,147.04
Lisa Maree Boulton and Neville Maxwell Boulton	\$6,283.11	\$0.00	\$6,283.11
Alan Keith Wesley and Judith Anne Wesley	\$5,050.64	\$0.00	\$5,050.64
Stephen John Oakley	\$3,936.31	\$0.00	\$3,936.31
Alison Pyke and Mark William Pyke	\$3,309.74	\$0.00	\$3,309.74
Andrew John Beadell	\$2,027.44	\$0.00	\$2,027.44
Seabourne Coaches Tasmania Pty Ltd	\$1,456.89	\$0.00	\$1,456.89
Walkers Coaches & Buses Pty Ltd	\$970.88	\$0.00	\$970.88
Shane Mark Gilbert	\$806.74	\$0.00	\$806.74
K & K Cresswell Pty Ltd	\$377.09	\$0.00	\$377.09
Helen Maree Bannister	\$206.56	\$0.00	\$206.56
Romoda Pty Ltd	\$20.73	\$0.00	\$20.73
A BURROWS CONTRACTING PTY LTD	\$0.00	\$0.00	\$0.00
Andrew Duncan Nichols and Melissa Claire Nichols	\$0.00	\$0.00	\$0.00
Andrew Foster Bennett and Fiona Louise Bennett	\$0.00	\$0.00	\$0.00
Andrew Hogarth	\$0.00	\$0.00	\$0.00
Andrew Joseph McNeill	\$0.00	\$0.00	\$0.00
Axel Paul Peterli and Briana Kate Peterli	\$0.00	\$0.00	\$0.00
Benns Buses Pty Ltd	\$0.00	\$0.00	\$0.00
Bruce John Webb and Amanda Louise Webb	\$0.00	\$0.00	\$0.00
C.G. & D.M. Lester Pty Ltd	\$0.00	\$0.00	\$0.00
Chris Martyn Pty Ltd	\$0.00	\$0.00	\$0.00
Comely Banks Pty. Ltd.	\$0.00	\$0.00	\$0.00
Cresswell Coaches Pty Ltd	\$0.00	\$0.00	\$0.00
Cressy Bus Services Pty Ltd	\$0.00	\$0.00	\$0.00
Danimae Pty Ltd	\$0.00	\$0.00	\$0.00
Darrel Edwin Clark	\$0.00	\$0.00	\$0.00
Darrell Wayne Denby	\$0.00	\$0.00	\$0.00
David Geoffrey Scott and Paul Kenrick Scott	\$0.00	\$0.00	\$0.00
David Reginald Brown and Kerry Louis Brown	\$0.00	\$0.00	\$0.00

David Scott Little and Keir Lenise Little	\$0.00	\$0.00	\$0.00
Debbie Ann Sutton and Stephen Daryl Sutton	\$0.00	\$0.00	\$0.00
Deborah Faye Shelton and Ricky Leslie Shelton	\$0.00	\$0.00	\$0.00
Desmond George Itchins and Annette Jane Itchins	\$0.00	\$0.00	\$0.00
Dianne Kaye Free	\$0.00	\$0.00	\$0.00
DM & LR Berry Pty Ltd	\$0.00	\$0.00	\$0.00
DMA (Tas) Pty Ltd	\$0.00	\$0.00	\$0.00
East Bus Service Pty. Ltd.	\$0.00	\$0.00	\$0.00
Francis James Roberts and Tammy Kaye Roberts	\$0.00	\$0.00	\$0.00
Garry Paul Wilson and Sharon Winsome Wilson	\$0.00	\$0.00	\$0.00
Geoffrey James Glover and Irene Sarah Glover	\$0.00	\$0.00	\$0.00
Gerard L Walker Pty Ltd	\$0.00	\$0.00	\$0.00
Gordon Moon and Sonya Moon	\$0.00	\$0.00	\$0.00
Ian Laurie Whittaker	\$0.00	\$0.00	\$0.00
Jaignee Holdings Proprietary Limited	\$0.00	\$0.00	\$0.00
Janet Esmay Mahnken	\$0.00	\$0.00	\$0.00
Jeffrey Frederick Warr and Lorraine Rose Warr	\$0.00	\$0.00	\$0.00
Jodie Irene Terry	\$0.00	\$0.00	\$0.00
John Charles Day	\$0.00	\$0.00	\$0.00
John Clifton Pyke	\$0.00	\$0.00	\$0.00
John Douglas Leonard	\$0.00	\$0.00	\$0.00
John Eric Davis and Jillian Margaret Davis	\$0.00	\$0.00	\$0.00
Josephine Dorene Blyth	\$0.00	\$0.00	\$0.00
Karmen May Manning and Richard John Manning	\$0.00	\$0.00	\$0.00
Kenneth Robert Kettle and Pauline Margaret Kettle	\$0.00	\$0.00	\$0.00
Kerry Maxwell Williams, Pamela Lesley Williams, Stephen Geoffrey Jones and Sharmane Lee Jones	\$0.00	\$0.00	\$0.00
KING ISLAND PLUMBING SUPPLIES PTY. LIMITED	\$0.00	\$0.00	\$0.00
KREINER, ANDREAS SAMUEL REINHOLD	\$0.00	\$0.00	\$0.00
Michelle Mary Cooley and Neil Benjamin Cooley	\$0.00	\$0.00	\$0.00
Miranda Jade Fox	\$0.00	\$0.00	\$0.00
Nicholas John Henry Duigan	\$0.00	\$0.00	\$0.00
Noel Douglas Gerke and Yvonne Ruth Gerke	\$0.00	\$0.00	\$0.00
Paul Alex Kisfali and Angela Dorrie Kisfali	\$0.00	\$0.00	\$0.00
Roderick James Leonard and Melissa Mary Leonard	\$0.00	\$0.00	\$0.00
Rodney Miles Franklin	\$0.00	\$0.00	\$0.00
Roman Catholic Church Trust Corporation of the Archdiocese of Hobart	\$0.00	\$0.00	\$0.00
Ronald Louis Johnson	\$0.00	\$0.00	\$0.00
Roxley Thomas Kelly and Kathryn Kelly	\$0.00	\$0.00	\$0.00
RYDER BUS SERVICES PTY LTD	\$0.00	\$0.00	\$0.00
Shane Anthony O'Neill and Pauline Mary O'Neill	\$0.00	\$0.00	\$0.00

Star Transport (TAS) Pty Ltd	\$0.00	\$0.00	\$0.00
Steven Ralph Mundy	\$0.00	\$0.00	\$0.00
Taylor's Coaches and Transport Pty Ltd	\$0.00	\$0.00	\$0.00
Travis Edward Targett and Melissa Jane Targett	\$0.00	\$0.00	\$0.00
W.M. & W.J. Campbell Pty Ltd	\$0.00	\$0.00	\$0.00
Wade Darrell Rowlands	\$0.00	\$0.00	\$0.00
Wayne Neil Phillips	\$0.00	\$0.00	\$0.00
FY22-23 TOTAL (EX GST)	\$1,235,042.45	\$4,482,222.37	\$5,717,264.81

Released under RTI