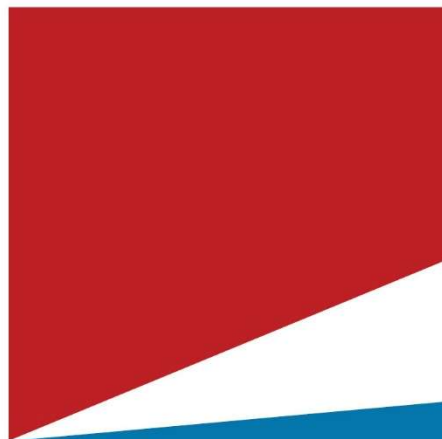


Eat Local, Stay Local Program

Terms and Conditions (version 2)



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The Eat Local, Stay Local Program is a Tasmanian Government program designed to encourage Tasmanians to travel and eat out and support our tourism and hospitality business. Under this program 100,000 vouchers valued at \$100 each are available.

The registration period for the Eat Local, Stay Local Program opened at 10am, Monday 2 June and closed at 5pm, Monday 16 June 2025, inclusive.

Registration Terms and Conditions

1. You must reside in Tasmania.
2. You must be 18 years old or over at the time you register.
3. You must be able to provide your full name, phone number, email address and home address at the time of registration. If you do not have an email address you can visit a Service Tasmania centre for assistance with registering.
4. To be eligible to receive an Eat Local Stay Local voucher (Voucher) you must have registered your details in the Eat Local Stay Local ballot during the registration period.
5. Registering your details for the ballot is not a guarantee of receiving a voucher.
6. You can only register once. Multiple registrations will not be valid.

General Terms and Conditions

1. The Voucher is a single claim with a total face value of \$100.
2. Vouchers are not transferable or redeemable for cash.
3. To be eligible to claim your Voucher reimbursement, you must spend a minimum of \$50 on a single eligible purchase. You will only be reimbursed for the amount you have spent up to \$100.
4. Vouchers cannot be used in conjunction with any other offer, or with any other successful Eat Local Stay Local voucher recipients.
5. Vouchers are not able to be partly claimed. No 'change' or 'credit' will remain on the voucher for use at a later date or on a subsequent purchase.
6. You must purchase and complete your eligible activity (see list of eligible activities below) between the date of successful notification and 30 November 2025 (the eligible period).
7. Purchases made outside the eligible period cannot be claimed.
8. Purchases made during the eligible period for bookings or activities that will occur outside the eligible period cannot be claimed.
9. Eligible purchases must be made with businesses that are located in Tasmania.
10. Eligible purchases can be made on any day of the week, including weekends, during the eligible period.

Voucher Claim Terms and Conditions

1. You must be a successful voucher recipient and have been issued with a claim form and voucher number in order to claim a reimbursement.
2. You can only claim one transaction per Voucher. The transaction must be at least \$50.
3. You must complete your eligible activity before you can claim a reimbursement.
4. To claim your Voucher reimbursement, you must complete the claim form via the link provided in your successful notification.
5. You must complete all sections of the claim form, including your nominated bank account details for payment, and upload a copy of your proof of purchase (see definition below*).
6. The payment of the Voucher reimbursement into your nominated bank account will be made after you have submitted your claim form, and it has been reviewed and accepted by the Department of State Growth.
7. If you have provided incorrect bank details your reimbursement may be paid into an incorrect account. These funds will need to be returned to us before we attempt another payment.
8. It is recommended that you submit your claim form within 30 days of completing an eligible activity.
9. The claim period closes on 16 January 2026. You will not be able to submit your claim form after this date.

Eligible Activities

1. The Voucher can only be claimed for the following types of eligible activities:
 - a. **Accommodation:** Establishments allowing short term stay, such as apartments, backpacker and hostels, bed and breakfasts, cabins or caravans in holiday parks, cottages, farm stays, holiday houses, motels, hotels, resorts, retreats, and lodges.
 - b. **Hospitality:** Establishments that provide dine-in meals and takeaway, such as restaurants, cafes, clubs, hotels and motels.
 - c. **Visitor Experiences:** May include:
 - i. Tours: businesses that offer regularly organised tours led by experienced guides. These may include a personal host and/or commentary. For example: boat cruise, guided walk, bus tour, air tours, agri-tourism, food and wine tours, outdoor and adventure tours (including equipment hire for outdoor adventure activities).
 - ii. Attractions: places/areas of interest that offer a distinct visitor experience and that have a fee for entry.
 - iii. Art and culture: establishments that offer an arts or cultural experience and that have a ticket price or fee for entry/participation. For example: museum, art gallery, local theatre, independent cinema, cooking school, art studio offering classes and/or workshops.
 - iv. Wellness experiences: For example: outdoor sauna experience, yoga retreat, wellness retreat.

Ineligible Purchases

1. The following types of purchases are not eligible to be claimed with your Voucher, but can be completed as part of your activity at your own expense:
 - a. Purchase of food or drink from retail outlets such as supermarkets, general stores, providores, bottle shops or service stations.
 - b. Purchase of retail goods such as souvenirs, gifts or items of a personal nature.
 - c. Sport participation fees, fitness centre entry fees, gym classes and memberships
 - d. Entertainment centres.
 - e. Transport services that are not part of a recognised tour experience, such as airfares, vehicle hire, taxis, uber rides, transfers.
 - f. Visitor Information Services.
 - g. Tickets to festivals and events, including sporting events.
 - h. Fuel purchases.
 - i. Vehicle parking fees.
 - j. Alcohol purchases, unless part of an eligible activity and must not be more than 50% of the total amount being claimed. (Refer to FAQs for more information).
 - k. Parks & Wildlife Service park passes and entry fees.
 - l. Parks & Wildlife Service campground fees.
 - m. Purchases from Parks and Wildlife Service Business Enterprise and Visitor Services (such as Hastings Caves and Thermal Springs, Mole Creek Caves – including King Solomons and Marakooa Caves).
 - n. Purchases from Tasmanian Government Business Enterprises (such as Hydro Tasmania and Port Arthur Historic Site Management Authority).
 - o. Purchases from State-owned Companies (such as TT-Line Company Pty Ltd and Tasmanian Ports Corporation Pty Ltd).
 - p. Gift vouchers.
2. You cannot use your Voucher to pay any cancellation or fees incurred for cancelling or changing any booking.

Proof of purchase*

Proof of purchase means a document issued by the supplier such as a tax invoice, invoice or receipt and can be printed or handwritten so long as it includes the following information:

- a. ABN where provided.
- b. Supplier Business Name e.g. name of accommodation venue.
- c. Amount paid (must be a minimum of \$50).
- d. A description of what was purchased (itemised if more than one item).
- e. A receipt, invoice or reference number.
- f. Document that shows a zero-balance due, or words that confirm status of payment, e.g. 'paid in full'.
- g. Date of transaction.
- h. Date of stay or activity, e.g. check in and check out date of accommodation.



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