

Mandatory contact tracing requirements



Recording patron details to support contract tracing is now mandatory for a wide range of Tasmanian venues and events.

If you run an event or business where people are spending more than 15 minutes in close proximity to each other, you are likely to be legally obliged to collect patron details.

The name, phone number and date and time of entry must be recorded for individuals or a representative of a group. These contact details will help Public Health rapidly identify possible contacts if a person at the venue later tests positive to COVID-19.

The details may also help identify the source of a person's infection.

Venues and events

These venues are required to record patron details:

- Restaurants, cafes and other retail food businesses and outlets, where food is sold for consumption on site.
- Premises where alcohol is sold for consumption on site, including pubs, registered and licensed clubs and hotels
- Places of worship, religious gatherings and premises, including those used for weddings or funerals
- Cinemas, entertainment venues, casinos, gaming and gambling venues, dance venues, night clubs, strip clubs, brothels
- Galleries, museums, national institutions, historic sites

- Tourist premises/venues/ sites and activities and services with paid entry/participation
- Concert venues, theatres, arenas, auditoriums, stadiums
- Amusement parks, arcades, play centres (indoor and outdoor)
- Auction houses, real estate auctions and open homes, including display homes
- Hair dressing and hair salons
- Beauty treatment premises, including body modifications, tattoos, piercing, waxing and nail services
- Spas, massage parlours, saunas, bath houses
- Swimming pools, gymnasiums, health clubs, fitness centres, wellness centres (including yoga and barre premises) (indoor and outdoor)
- Sport and fitness venues, including those used for personal training and pre-arranged activities (indoor and outdoor)
- Zoos, wildlife centres, animal parks, petting zoos, aquariums, marine parks
- Events or gatherings enabled under the Events Framework that are required to have an event COVID Safety Plan, in a form approved by the Director of Public Health

Collecting details

There is no mandatory method for collecting or storing the details. Venue operators can use a paper-based or electronic system, as long as they adequately protect the privacy of patrons and can make the details available for 28 days after entry as required.

The Check in TAS app

Check In Tas is a free Tasmanian Government app to help venues record and store contact details.

Patrons can check-in to venues and have their data stored securely with the Tasmanian Department of Health, so it is available for use if there is a case but also automatically destroyed after 28 days.

To register a venue, visit www.coronavirus.tas.gov.au, call Public Health Hotline on 1800 671 738 or email check.in.tas@health.tas.gov.au

Download the app via Google Play Store and Apple App Store