

Project: Tasmanian Whisky Discovery Centre

Location: Lark Pontville Distillery

Grant Reference: TIG2022152

Date: December 2025

1. Executive Summary

This report outlines the successful completion of the Tasmanian Whisky Discovery Centre project at Lark's Pontville Estate. The project achieved all approved purposes across three phases, delivering immersive visitor experiences, upgraded infrastructure, and enhanced regional tourism capacity. Key highlights include a 153% increase in annual visitation since project commencement, new conference facilities, and alignment with the Tasmanian Government 2030 Visitor Economy Strategy. Economic impact analysis indicates 111% increase in annual revenue, 250% increase in employment on site and a \$2.8 million economic benefit delivered into the local community over the 4-year project.

2. Background

LARK is Tasmania's pioneering single malt distillery and Australia's leading luxury whisky brand. With two world-class brands and four vibrant hospitality venues, LARK blends heritage with innovation to create an inclusive whisky community.

The acquisition of Shene Estate in 2022 marked a strategic leap—providing space for a globally scaled distillery and a destination that celebrates Tasmania's rich history. Pontville Estate is now a hub for immersive whisky experiences, regional tourism, and premium events.

Our vision: a dynamic precinct attracting 14,000+ visitors annually, where guests discover the craft of distillation, explore heritage stories, and connect with Tasmania's cultural landscape.

Key pillars include:

- Enhanced tours and technology-driven storytelling
- Activation of historic buildings for conferences and exhibitions
- Accessible, inclusive experiences for all visitors

The \$1 million Tourism and Innovation Grant unlocked this transformation, enabling LARK to share its story on a grand scale and strengthen Tasmania's position as a global whisky destination.

3. Approved Purpose

The grant supported the development and construction of the Tasmanian Whisky Discovery Centre at Lark's Pontville Estate, with objectives across three phases:

- **Phase 1:** Activate barn with tasting bar, whisky training, and multi-purpose event space.
 - **Phase 2:** Activate historic stables with interactive digital displays; install glass doors on Cellar Door.
 - **Phase 3:** Upgrade homestead for events/conferences; enhance site signage and wayfinding; upgrade distillery and bond store for immersive experiences.
-

4. Project Outcomes

Phase 1 – Barn Activation (Completed May 2022)

- Tasting bar installed and operational.
- Whisky training programs commenced.
- Multi-purpose space hosting tours, exhibitions, and events.

Phase 2 – Stable Activation & Cellar Door Upgrade (Completed November 2024)

- Interactive digital displays installed in historic stables, showcasing Tasmanian whisky heritage and Shene Estate history.
- Glass doors added to Cellar Door, improving natural light and guest flow.
- Enhanced storytelling through technology, aligning with the Tasmanian Government 2030 Visitor Economy Strategy.

Phase 3 – Homestead & Distillery Enhancements (Majority Completed December 2025)

- **Wayfinding & Signage:** Comprehensive new signage across the site, improving navigation and reinforcing brand identity.
 - **Distillery Branding:** Upgraded signage and immersive design within the distillery, including murals and interpretive infographics.
 - **Homestead Upgrade:** Conference-ready facilities including a boardroom with AV capabilities and breakout spaces.
 - **Cellar Door Deck:** New outdoor deck providing additional space for post-conference gatherings and events.
 - **Event Capacity:** Infrastructure supports small-scale conferences and premium events, maintaining capacity for up to 200 guests across the site.
-

5. Alignment with 2030 Visitor Economy Strategy

- **Visitor Experience:** Interactive displays, immersive branding, and improved wayfinding create a world-class visitor experience.
 - **Regional Dispersal:** Pontville Estate attracts visitors beyond Hobart, supporting regional tourism growth.
 - **Events & Business Tourism:** Conference facilities and event spaces position the site as a premium venue for corporate and leisure events.
 - **Heritage & Storytelling:** Integration of Tasmanian whisky history and Shene Estate heritage enhances cultural tourism.
-

6. Economic & Community Impact

1. Increase of visitation from 3000 in 2022 to nearly 7600 in 2025. While not yet at our goal of 14,000 annual visitors we have seen a 153% growth since beginning works.
 2. Supports local employment in hospitality and tourism and provides a training hub for future distillery and hospitality professionals as well as opportunities for regional employment. Employment on site has now increased from 11 employees (10 FTE) in 2022 to 32 employees (28.4 FTE) in 2025.
 3. An additional \$2,799,000 has been injected into the local economy in the following ways:
 - a. Annual revenue has increased 111% to \$1,035,000 since beginning works delivering a cumulative \$1,229,000 above the base line annual revenue in 2022.
 - b. Lark does not provide food, and we encourage guests to visit shops in the local area as part of their visit. The increased visitation is an additional \$350,000 spent in the community¹
 - c. Additionally, LARK has worked with local trades and creatives to deliver these projects transferring that \$1,000,000 directly into the local economy.
 - d. Our events business supports a range of local suppliers from caterers, florists and musicians adding an additional \$30,000 per year to local suppliers
 4. Strengthens Tasmania's reputation as a global whisky destination.
-

¹ This is based on Tourism Tasmania's average spend per visitor data calculating \$50 per guest on lunch spend.

7. Financial Summary

Total Project Spend: \$1,004,317 (ex GST)

- **Phase 1:** \$323,639
- **Phase 2:** \$263,141
- **Phase 3:** \$417,537

Key investments included in this final phase:

- Homestead conference infrastructure: \$178,153
- Distillery tourism improvements and signage: \$166,607
- Cellar Door deck: \$72,778

(Detailed invoice register attached in Appendix. All invoices or remittances as proof of spend can be supplied on request)

8. Compliance and Stakeholder Engagement

All works were delivered in full compliance with Tasmanian Government grant guidelines and through extensive consultation with key stakeholders, including local government, state heritage authorities, and the local indigenous community.

- **Heritage Compliance:** All design and construction activities were approved by the state heritage body, supported by Purcell heritage architects for sensitive elements such as sliding glass doors and decking on the historic barn.
 - **Local Government Approvals:** Formal development applications were lodged and approved for signage and structural works, ensuring alignment with planning requirements.
 - **Indigenous Stakeholders:** Initial consultation with Ochre Rain in 2022 regarding the site and development, followed by collaboration with **Out of scope** to devise and present the Palawa perspective on the colonisation of Shene Estate – presenting an important indigenous commentary on the heritage and legacy of the estate.
 - **Risk Management & Safety Enhancements:** The original plan for a semi-permanent event structure was replaced following risk assessments identifying high wind exposure in the Bagdad Valley. Decking was upgraded with railings to improve safety and accessibility for patrons with mobility challenges.
 - **Accessibility & Inclusivity:** Site signage and wayfinding were redesigned with colour coding and large, clear fonts to assist patrons with visual impairments, ensuring a more inclusive visitor experience.
-

9. Conclusion

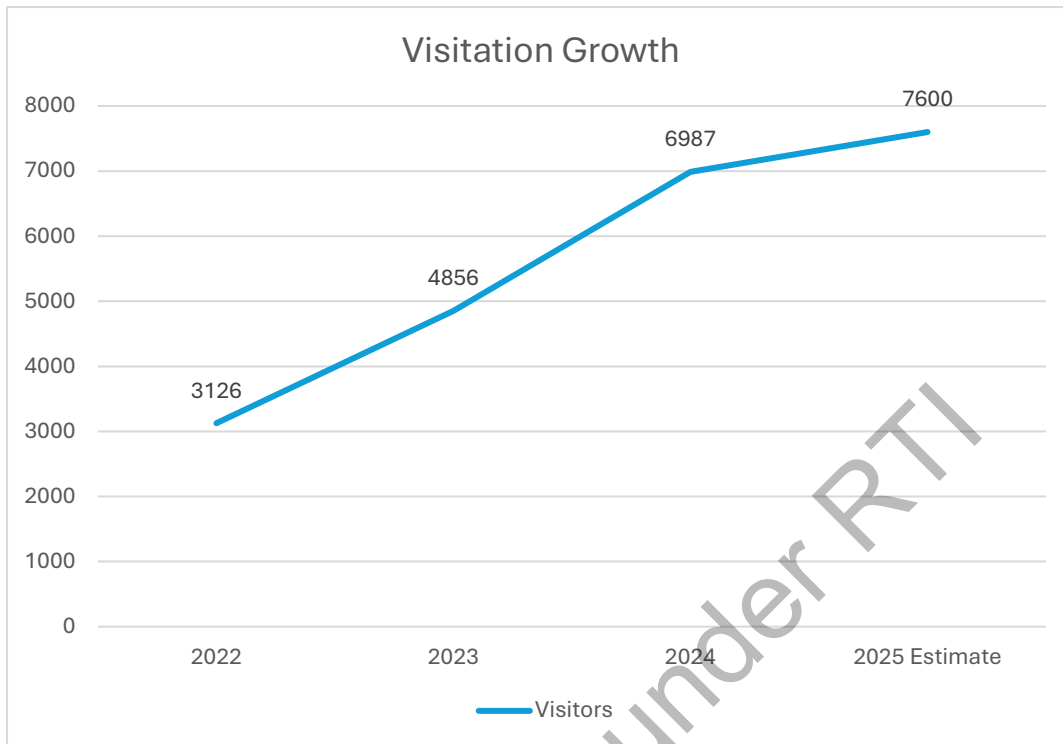
The Tasmanian Whisky Discovery Centre project has fully met the approved purpose of the grant. The site now offers a premium, integrated tourism experience combining heritage, innovation, and event capability. These outcomes position Lark's Pontville Estate as a flagship destination within Tasmania's visitor economy.

Released under RTI

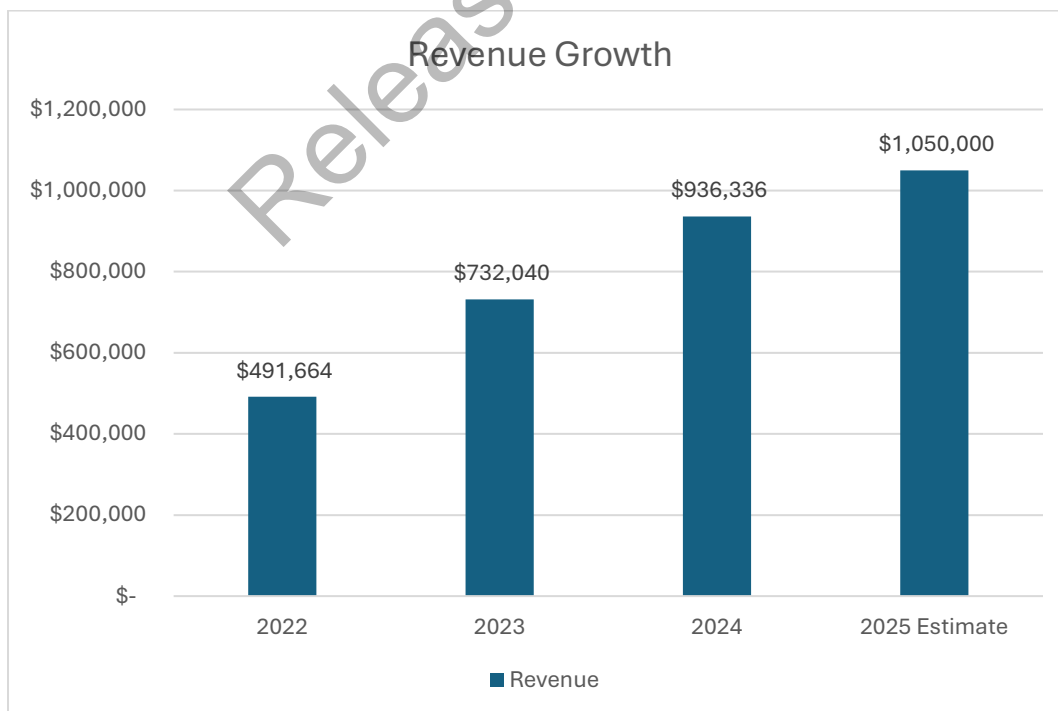
10. Appendix

10.1 Growth Tables

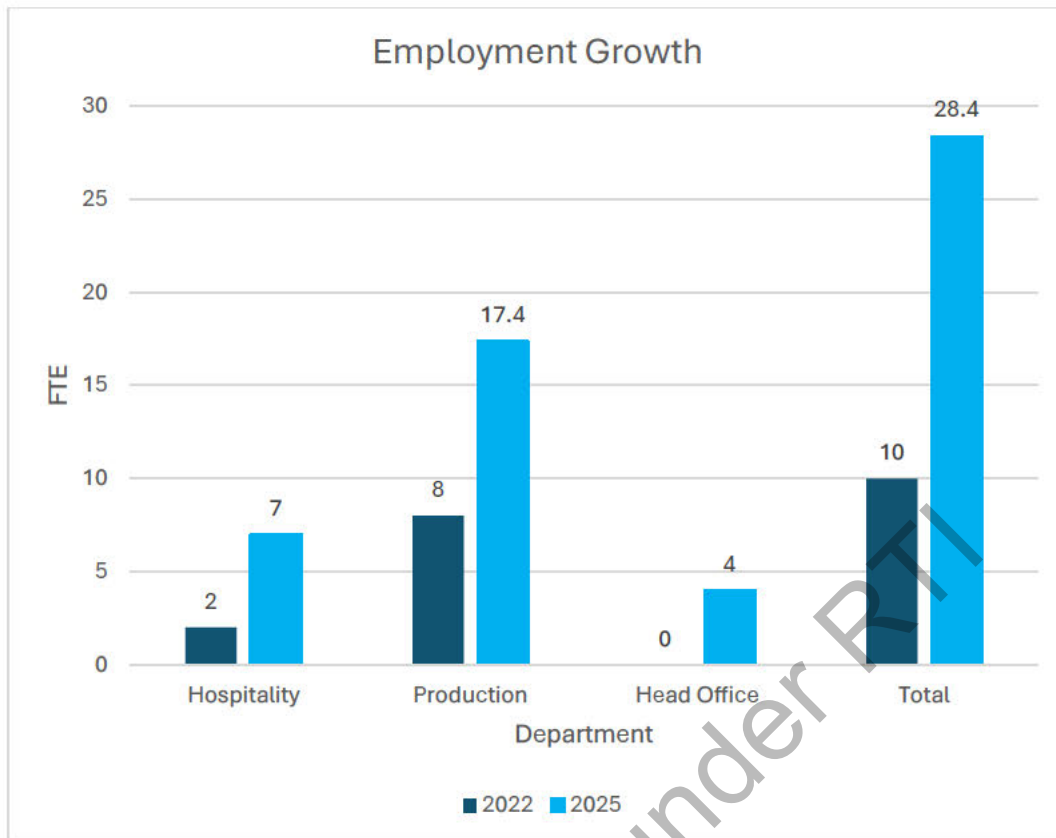
10.1.1 Visitation Growth



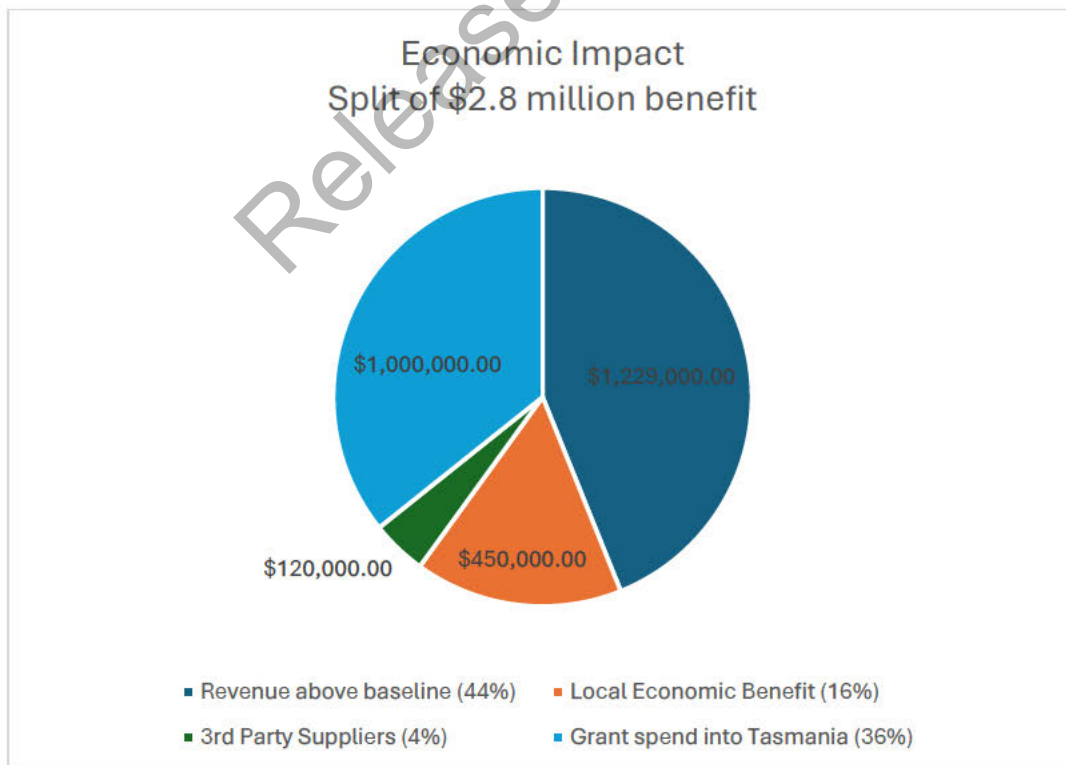
10.1.2 Revenue Growth



10.1.3 Employment Growth

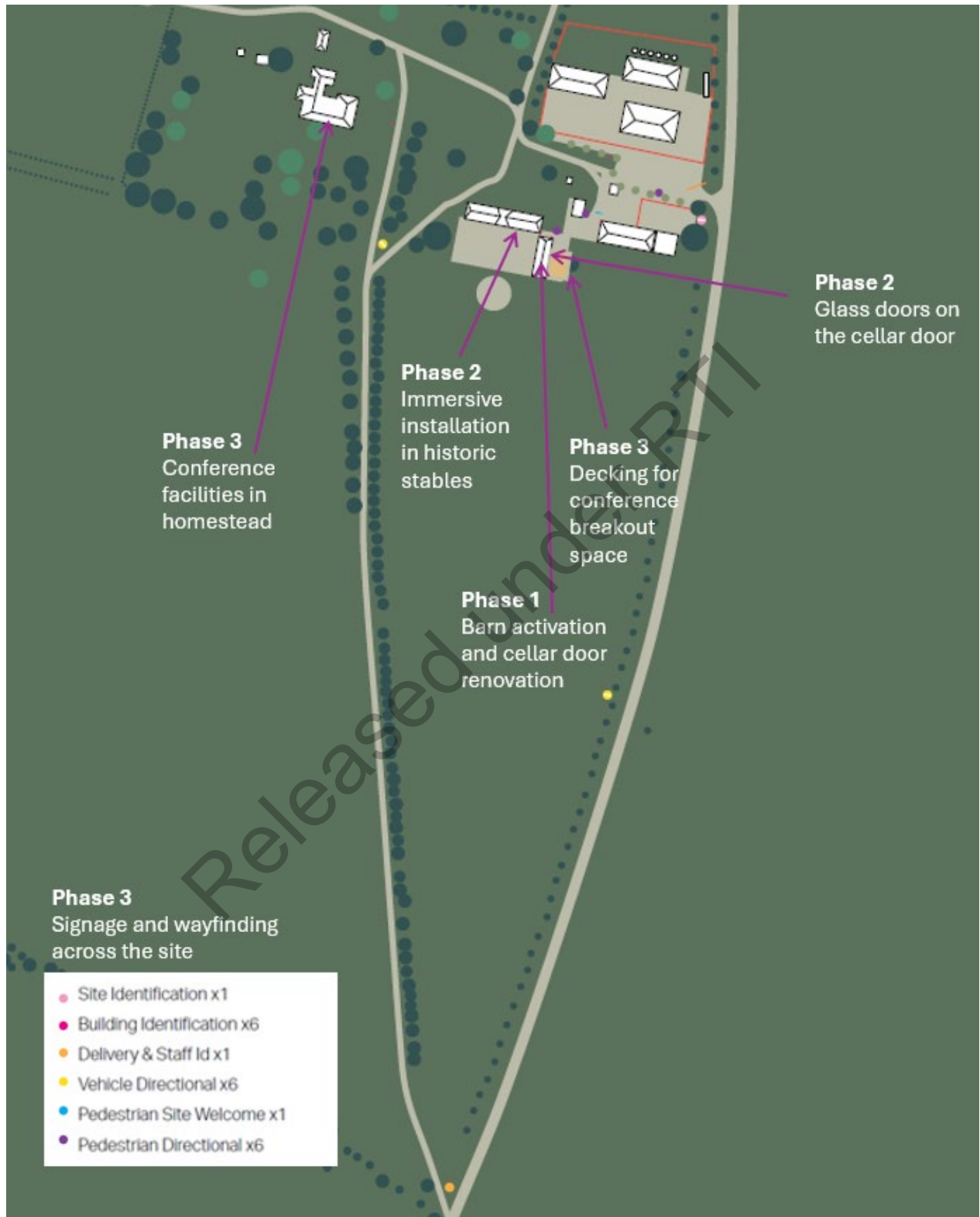


10.2 Economic Impact over 4 years



10.3 Project Showcase

10.3.1 Map of Works



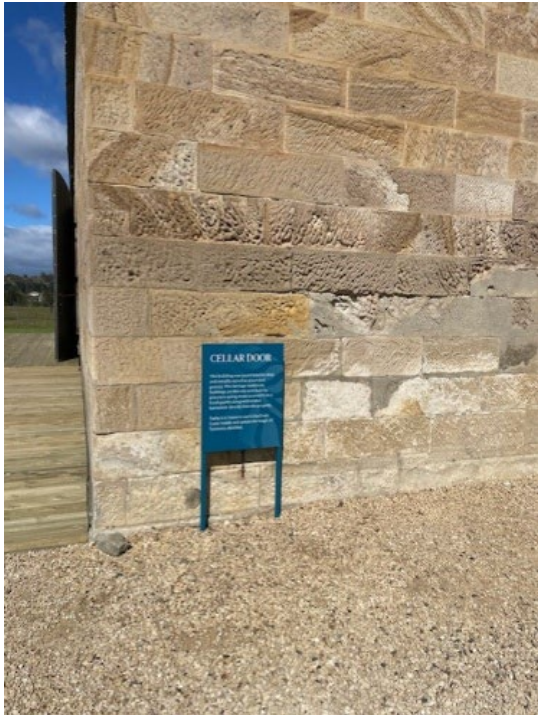
10.3.2 Signage and Wayfinding



Site identification examples



Pedestrian directional examples



Building identification examples

10.3.3 Decking



Decking supporting events and conference break outs (railing installed early Jan 2026)

10.3.4 Homestead Conference Facility



Conference room (renders as install complete in early Jan 2026)



Conference break-out space (renders as install complete in early Jan 2026)

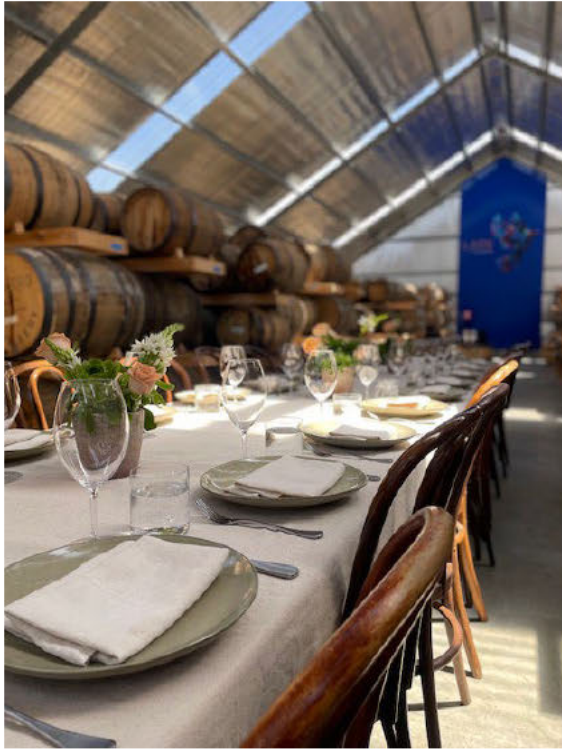
10.4.5 Distillery Tourism Enhancement



Windows giving view into restricted area



Branding and distillery tourism improvements



Bond store branding facilitating destination dining opportunities

Released under E.O. 13526

Out of scope

Out of scope

10.6 Heritage Approval



Tasmanian Heritage Council
GPO Box 618 Hobart Tasmania 7000
Tel: 1300 850 332
enquiries@heritage.tas.gov.au
www.heritage.tas.gov.au

PLANNING REF: N/A
APPROVAL NO: 6721
REGISTERED PLACE NO: 5554
APPLICANT: Out of scope
DATE: 25 June 2025

MINOR WORKS APPROVAL

(Historic Cultural Heritage Act 1995)

The Place: 'Shene', 76 and 80 Shene Road, Pontville

Thank you for your application for a Minor Works Approval for works to the above place. Your application has been approved by the Heritage Council under section 42(3)(a) of the *Historic Cultural Heritage Act 1995* for the following works:

Works: Interior decorations to the hall, room 1 and room 2 of the Shene Homestead. Works include built in cabinets, furnishing and fittings. New paint to previously painted surfaces only. No work to non-painted historic joinery such as doors, door frames, fireplace surrounds or architraves.

Documents: 1. Minor Works Approval form completed by Purcell
2. Memorandum, including appendices, Purcell 24 June 2025
3. Drawings, by Ithink 19 July 2025

Comments: The proposed works are consistent with that which sections 1.8, 1.9, 9.1 and 11.1 of the Tasmanian Heritage Council's Works Guidelines describes as being eligible for a minor works approval.

A copy of this approval will be forwarded to the local planning authority for their information. Please note, this approval is an approval under the *Historic Cultural Heritage Act 1995* only. It is not an approval under any other Act. Further approvals such as planning, building or plumbing may be required. For information regarding these or any other approval, contact your local Council.

Information on the types of work that may be eligible for a minor works approval is available in the Tasmanian Heritage Council's *Works Guidelines for Historic Heritage Places* (Nov. 2015). The Works Guidelines can be downloaded from www.heritage.tas.gov.au

Please contact the undersigned on 1300 850 332 if you require clarification of the matters contained in this approval.

Out of scope

Out of scope
Out of scope – Heritage Tasmania

Under delegation of the Tasmanian Heritage Council

Statement of grant income and expenditure

Grant opportunity name	Tourism Innovation Grant 2022
Project number	TIG2022152
Grantee	LARK DISTILLING CO LTD
Project title	Tourism Innovation Grant 2022
Reporting period start date	4 February 2022
Reporting period end date	31 December 2025

This statement of grant income and expenditure must be prepared by the Grantee and contain the following:

- 1. Statement of funds, Grantee contributions and other financial assistance
- 2. Statement of eligible expenditure
- 3. Note to the statement of eligible expenditure
- 4. Certification by the Grantee

1. Statement of funds, Grantee contributions and other financial assistance

Contributor	Amounts received/ (Paid) (GST excl)	Amounts receivable/ (Payable)	Total (GST excl)
Grant - income	\$900,000	\$100,000	\$1,000,000
Grantee - expenditure	(\$978,752)	(\$25,565)	(\$1,004,317)
Grantee Contribution (excess of expenditure to Grant funds received)			\$4,317

Up to the date of the report, the grant has been paid in three instalments of \$300,000, released upon submission of the Costed Project Plan, Progress Reports, and the Interim Itemised Expenditure Report, with each condition having been met to the satisfaction of the Grantor.

Instalment 4 of \$100,000 is due to be paid once the Project Acquittal Report is provided, demonstrating that all works outlined in the Costed Project Plan have been completed in the delivery of the Approved Purpose and the Acquittal of Funds has been submitted.

Expenditure that has not been paid relates to expenditure incurred, with invoices received, but payable to suppliers at report date.

2. Statement of eligible expenditure

- Statement of eligible expenditure has been prepared to meet the requirements of the grant agreement between Lark Distilling Co. Ltd and The Crown in Right of Tasmania represented by the Department of State Growth.
- Itemised Expenditure Report details actual income and expenditure in respect of the Approved Purpose and scope of the grant. The project achieved all approved purposes across three phases, delivering immersive visitor experience, upgraded infrastructure and enhanced regional tourism capacity.
- The Approved Purpose of the Grant was to assist in the development and construction of the Tasmanian Whisky Discovery Centre located at Lark's Pontville Estate as follows:

Phase 1: activate barn to include tasting bar, facilitate whisky training and provide a space for groups, tours, exhibitions and events. Phase 1 was completed in May 2022.

Outcomes: Cellar Door tasting bar installed and operational; whisky training programs commenced; multi-purpose space hosting tours, exhibitions and events.

Phase 2: first round of stable activation highlighting Tasmanian whisky industry and Shene Estate and surroundings history through interactive digital displays. Install glass doors on Cellar Door to enhance guest experience. Phase 2 was completed in November 2024.

Outcomes: interactive digital displays installed in historic stables, showcasing Tasmanian whisky heritage and Shene Estate history; glass doors added to Cellar Door improving natural light and guest flow; enhanced storytelling through technology, aligning with the Tasmanian Government 2030 Visitor Economy Strategy.

Phase 3: Upgrade the infrastructure in and around the homestead to facilitate events and conferences; upgrade and enhance site signage and wayfinding to improve guest experience; and upgrade distillery and bond store to create an immersive guest experience including infographics, murals and viewing windows to restricted areas. Phase 3 was completed in December 2025.

Outcomes:

Wayfinding and Signage: comprehensive new signage has been installed across the site, improving navigation and reinforcing brand identity;

Distillery Branding: Upgraded signage and immersive design within the distillery, including murals and interpretive infographics;

Homestead Upgrade: installation of conference-ready facilities including a boardroom with AV capabilities and breakout spaces;

Cellar Door Deck: new outdoor deck providing additional space for post-conference gatherings and events;

Event Capacity: infrastructure improvements will support small-scale conferences and premium events, maintaining capacity for up to 200 guests across the site.

Out of scope

3. Note to the statement of eligible expenditure

3.1 Eligible expenditure

The eligible expenditure as reported in the statement of eligible expenditure is in accordance with the grant opportunity guidelines.

3.2 Basis of compilation

This statement of eligible expenditure has been prepared to meet the requirements of the grant agreement between Lark Distilling Co. Ltd and The Crown in Right of Tasmania represented by the Department of State Growth. Significant accounting policies applied in the compilation of the statement of grant income and expenditure include the following:

The Statement has been prepared on an accrual basis. Balances that have not been paid have been recorded based on expenditure incurred with invoices received but payable to suppliers at report date. All amounts are reported in Australian dollars and rounded to the nearest dollar.

All expenses are recognised when they are directly related to the project, paid within the grant period, and reasonable and necessary to achieve the objectives of the grant.

Released under RMA

4. Certification by the Grantee

Lark Distilling Co Ltd


TIG2022152


For the period 4 February 2022 to 31 December 2025


We confirm that, to the best of our knowledge and believe, having made such enquiries as we considered necessary for the purpose of appropriately informing ourselves:

Statement of grant income and expenditure

- a. We have fulfilled our responsibilities for the preparation of the statement of grant income and expenditure in accordance with the accounting policies and the terms of the grant agreement with The Crown in Right of Tasmania, represented by the Department of State Growth dated 28 March 2023 and Deed of Variation dated 27 June 2025; in particular, the statement of grant income and expenditure presents fairly in accordance therewith.
- b. All events subsequent to the date of the statement of grant income and expenditure which require adjustment or disclosure so as to present fairly the statement of grant income and expenditure, have been adjusted or disclosed.
- c. That all Grantee contributions and other financial assistance were spent for the purpose of the project and in accordance with the grant agreement and that the Grantee has complied with the grant agreement and relevant accounting policies.

Signature 

Name 



Date 22/12/2025

Released under RTI

Out of scope

Out of scope

Out of scope

Out of scope

Out of scope

From: Out of scope
To:
Cc:
Subject: Re: Tourism Innovation Grant - Lark Distilling - Acquittal
Date: Tuesday, 20 January 2026 12:01:36 PM
Attachments: [Outlook-41ufinwk.png](#)

Hi [redacted],

That's amazing news! Thank you so much. It's great to bring it all to a conclusion.

Cheers,

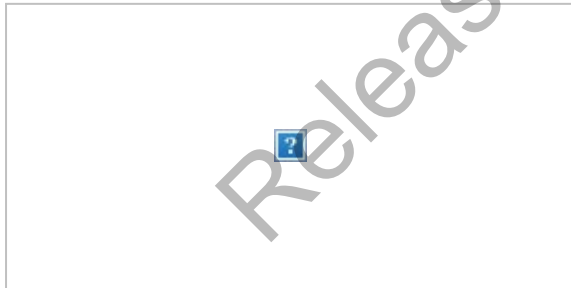
[redacted].

Out of scope
[redacted]
M [redacted]
[redacted]@larkdistilling.com

—
Lark Distilling Co.
76 Shene Road
Pontville 7030
Tasmania
T +613 6231 9088

www.larkdistillery.com

www.fortyspotted.com



From: Out of scope [redacted]@stategrowth.tas.gov.au>
Sent: Tuesday, January 20, 2026 11:32 AM
To: Out of scope [redacted]@larkdistilling.com>
Cc: Out of scope [redacted]@stategrowth.tas.gov.au>
Subject: Tourism Innovation Grant - Lark Distilling - Acquittal

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi [redacted],

Thanks for submitting your acquittal documentation.

All is fine from our perspective – it was good to see photos, and to hear the homestead

will be in operation shortly.

You've met all the grant conditions and the final payment should be in your account in the next few days.

Congratulations on a successful project!

Out of scope

Out of scope

Tourism and Hospitality | Department of State Growth
4 Salamanca Place, Parliament Square, Hobart TAS 7000 | GPO Box 536, Hobart TAS
7001

Phone: (03) Out of scope | Out of scope@stategrowth.tas.gov.au
www.stategrowth.tas.gov.au

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*In recognition of the deep history and culture of this island, I acknowledge and pay my respects to all
Tasmanian Aboriginal people; the past, and present custodians of the Land.*

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Released under RTI

Out of scope

From: Out of scope
Sent: Thursday, 29 May 2025 1:46 PM
To: Out of scope; Out of scope
Subject: RE: Glencoe Development.

Hi Out of scope

Congratulations – the place looks absolutely gorgeous.

If you're comfortable I'll reach out to the Premier's Office to see if he's available in the next couple of months to come and have a look.

An absolute pleasure working with you and we will be in touch.

I've just approved the final payment so should be with you soon.

Out of scope

Out of scope | Department of State Growth | Out of scope

From: Out of scope <@cooltrans.net.au>
Sent: Thursday, 22 May 2025 3:55 PM
To: Out of scope <@stategrowth.tas.gov.au>
Cc: Out of scope <@stategrowth.tas.gov.au>
Subject: RE: Glencoe Development.

Hi Out of scope

Have completed and submitted invoice, report and photo's etc.
Let me know if anything else is needed.

I would like to thank both of you and the department for the assistance with the grant, the project has been a long and expensive journey but we are very happy with the end result and think the tourist's will come once we have opened.

We will let you know when fully operational as we are still waiting on power upgrade to occur.

Regards

Out of scope
Cooltrans Pty Ltd
P.O Box 255
Coles Bay, Tasmania. 7215
Out of scope

From: Out of scope <@stategrowth.tas.gov.au>
Sent: Monday, 19 May 2025 1:21 PM
To: Out of scope <@cooltrans.net.au>

Cc: **Out of scope** [redacted]@stategrowth.tas.gov.au>
Subject: RE: Glencoe Development.

Many thanks **Out of scope** [redacted], we are happy with the certificate of likely compliance.

If you could upload your this with your photos, invoice and final report via the acquittal form in Smartygrants this week we should be able to turn around the payment next week:

<https://stategrowthtas.smartygrants.com.au/applicant>

Kind regards,

Out of scope [redacted]

From: **Out of scope** [redacted]@cooltrans.net.au>
Sent: Monday, 19 May 2025 1:16 PM
To: **Out of scope** [redacted]@stategrowth.tas.gov.au>
Cc: **Out of scope** [redacted]@stategrowth.tas.gov.au>
Subject: RE: Glencoe Development.

Hi **Out of scope** [redacted],

We are nearly completed all works just still held up with Tas Networks for power upgrade. All roadworks and car park completed and house all completed, attached photo's. I can have the final invoice to you this week to submit as I think the last few cost's are power related. Council have issued likely compliance certificates but again they can't give final signoff until site is on full power. If you require any additional info for your end let me know.

Thanks
Regards

Out of scope [redacted]
Cooltrans Pty Ltd
P.O Box 255
Coles Bay, Tasmania. 7215
Out of scope [redacted]

From: **Out of scope** [redacted]@stategrowth.tas.gov.au>
Sent: Monday, 19 May 2025 12:44 PM
To: **Out of scope** [redacted]@cooltrans.net.au>
Subject: FW: Glencoe Development.

Hi **Out of scope** [redacted],

Just checking in on how the works are going and whether you are able to submit your final report earlier than the 15th.

We would like to make the final payment to you this financial year if possible, but processing can take a little longer.

Kind regards,

Out of scope

Out of scope

Visitor Economy | Department of State Growth
Level 4, Parliament Square
GPO Box 536, Hobart TAS 7001
Phone 03 Out of scope
www.stategrowth.tas.gov.au

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TEAMWORK | INTEGRITY | RESPECT | EXCELLENCE

In recognition of the deep history and culture of this island, I acknowledge and pay my respects to all Tasmanian Aboriginal people; the past, and present custodians of the Land.

From: Out of scope
Sent: Monday, 31 March 2025 11:45 AM
To: Out of scope @cooltrans.net.au>; Out of scope
Out of scope @stategrowth.tas.gov.au>
Subject: RE: Glencoe Development.

Hi Out of scope,

Yes, no problem we can extend until 15 June – will that give you enough time?

Kind regards,

Out of scope

From: Out of scope @cooltrans.net.au>
Sent: Thursday, 27 March 2025 5:15 PM
To: Out of scope @stategrowth.tas.gov.au>; Out of scope
Out of scope @stategrowth.tas.gov.au>
Subject: RE: Glencoe Development.

Hi Out of scope,

I wanted to enquire if I could get an extension for the last instalment as we have a couple of job's to go before everything is finished.
Council are ready to sign off on occupancy certificate but first we just have to lodge a DA for the new ablutions block as it was revised from original approval and they have advised this will be the best solution.
We are also waiting on Tasnetworks to do a transformer upgrade and it is proving extremely difficult to get them motivated to comply and install.
The house is all completed inside and out just some final works on landscaping the outer area's to finish.

I would expect 6-8 weeks for the above to fall into place.

Regards

Out of scope

Cooltrans Pty Ltd

P.O Box 255

Coles Bay, Tasmania. 7215

Out of scope

From: Out of scope <[redacted]@stategrowth.tas.gov.au>

Sent: Monday, 13 January 2025 2:22 PM

To: Out of scope <[redacted]@cooltrans.net.au>; Out of scope

Out of scope <[redacted]@stategrowth.tas.gov.au>

Subject: RE: Glencoe Development.

Hi Out of scope,

Just letting you know your payment instalment of \$300,000 has been approved and should be in your account on Wednesday.

You'll also receive an email from smartygrants with a link to the final acquittal form.

Kind regards,

Out of scope

Out of scope

Tourism and Hospitality | Department of State Growth

Level 4, Parliament Square

GPO Box 536, Hobart TAS 7001

Phone 03 Out of scope

www.stategrowth.tas.gov.au

Courage to make a difference through

TEAMWORK | INTEGRITY | RESPECT | EXCELLENCE

In recognition of the deep history and culture of this island, I acknowledge and pay my respects to all Tasmanian Aboriginal people; the past, and present custodians of the Land.

From: Out of scope <[redacted]@cooltrans.net.au>

Sent: Tuesday, December 17, 2024 9:58 AM

To: Out of scope <[redacted]@stategrowth.tas.gov.au>; Out of scope

Out of scope <[redacted]@stategrowth.tas.gov.au>

Subject: RE: Glencoe Development.

Sounds great, thank you!

From: Out of scope Out of scope @stategrowth.tas.gov.au>
Sent: Tuesday, 17 December 2024 9:54 AM
To: Out of scope Out of scope @cooltrans.net.au>; Out of scope
Out of scope @stategrowth.tas.gov.au>
Subject: RE: Glencoe Development.

Thanks Out of scope, the photos look great.

I'll start reviewing your update in the next few days and let you know if we need anything further.

Once approved, I'd expect the payment to be processed in early January.

Hope you have a great Christmas and New Year.

Kind regards,

Out of scope

From: Out of scope Out of scope @cooltrans.net.au>
Sent: Thursday, December 12, 2024 12:43 PM
To: Out of scope Out of scope @stategrowth.tas.gov.au>; Out of scope
Out of scope @stategrowth.tas.gov.au>
Subject: Glencoe Development.

Hi Out of scope and Out of scope,

We are nearing completion with all internal works completed. Updated progress report and some photo's for your reference.

Regards

Out of scope
Cooltrans Pty Ltd
P.O Box 255
Coles Bay, Tasmania. 7215
Out of scope

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PROJECT SCHEDULE – TOURISM INNOVATION GRANT

Glencoe Homestead development update 22/5/2025

Key milestone description	Components involved	Start date	Finish date	Progress
Glencoe initial works	Demolition and removal old floors Drainage air box system installed New concrete hydronic floors throughout			Completed
Re-roofing of Homestead				Completed
New windows	Install new windows throughout			Completed
New veranda and side rooms	All flashings and gutter and cladding			Completed
Final Fitout of Homestead, new ablution block, water system and waste system	Civil works			Updated works to 22/5/2025. Waste water system installed and inspected on main line to treatment tanks. Ablution block 100% completed with final fitout internals completed. Water treatment plant installed with tanks installed and connections complete and operational Fitout of homestead complete with all commercial kitchen equipment installed, all shop fittings and rooms completed. All road network and carpark completed and sealed.

				Photo's of completed works attached.
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Released under RTI

Out of scope

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Flinders Island Eco-Camp and Walking Adventure

Tourism Innovation Grant
Final Acquittal
February 2025



Proponent details:
World Expeditions Services Pty Ltd
Tasmania branch
3/33 Churchill Park Drive
Invermay TAS 7250
ABN: 82 107 525 619



We would like to begin by thanking the Tasmanian Department of State Growth for their support via the Tourism innovation grant Tier 2. While we were committed to developing this tourism product on Flinders Island, we estimate that the grant funding compressed our timeline by 3-4 years, bringing this product to a world-class level in a time frame that we could not have achieved alone.

We have completed all the approved purposes for which we were approved co-funding. Our acquittal documentation includes evidence of spending on approved purposes of [REDACTED]

[REDACTED] However, if additional funding is available, we would like to include all these extra costs and can provide an updated acquittal.

The approved purposes for the grant were.

- Purchasing Land
- Building and Construction
- Purchasing moveable assets; and
- Advertising collateral that relates to this project specifically.

With the help of the grant co-funding, we have;

- Purchased a coastal block of land in the north of the Island on West End Road – Leeka.
- Created and constructed an Eco-Camp on that block to host our guests on their walking trips.
- Acquired two vehicles and assets which are based on Flinders Island to service our trips and guests
- Created several key marketing assets and hosted many journalists on familiarisations, which has assisted in driving the popularity and demand for this trip and Flinders Island as a destination.

Our Flinders Island Walking Adventure's success in comfort has exceeded our expectations. Some evidence of its recent success is listed below;

- The trip has been added to the Exclusive Tourism Australia Signature series [The Great Walks of Australia](#). It is one of only 13 walks in the collective that are the best multi-day walks the country has to offer.
- The trip was a finalist in the Tasmanian Tourism awards in the Eco-Tourism Category
- The trip is a current finalist in the prestigious [Banksia Sustainability awards](#) . The winner will be announced in April 2025.
- The camp was recently visited by the CEO and the Marketing Director of Tourism Tasmania - Sarah Clark and Lindene Cleary – photos are included below.
- The trip has been included in several major Australian and International Travel media publications. Some are attached, including articles from National Geographic Australia, The Sunday Telegraph – Escape.
- We have hosted videographers who created the attached promotional [video](#).
- We also hosted photographers who have provided the attached assets.

The table below demonstrates the growth we have achieved because of the project.

Year	Pax	Revenue	Increase
2021/22			
2022/23			
2023/24			
2024/25			

S. 37

As of February 2025, the peak season months of Jan – Mar our weekly departures were completely sold out. As the below screen shot from our website details.

Departure dates

Dates	Availability	Status	Notes	Price
26 Jan 2025 - 31 Jan 2025	• Closed	Guaranteed G	H	from \$3795 AUD Enquire
2 Feb 2025 - 7 Feb 2025	• Closed	Guaranteed G	H	from \$3795 AUD Enquire
16 Feb 2025 - 21 Feb 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire
23 Feb 2025 - 28 Feb 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire
2 Mar 2025 - 7 Mar 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire
9 Mar 2025 - 14 Mar 2025	• Closed	Guaranteed G	HS	from \$3795 AUD Enquire
16 Mar 2025 - 21 Mar 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire
23 Mar 2025 - 28 Mar 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire
30 Mar 2025 - 4 Apr 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire
6 Apr 2025 - 11 Apr 2025	• Closed	Guaranteed G		from \$3685 AUD Enquire

I have also included our recent submission Banksia sustainability awards as this document highlights all of the environmental initiatives and benefits that the projects brings to the local community and Tasmania.

S. 37

We plan to seek further funding and support from the Tasmanian tourism and the Department of State Growth. We look forward to connecting with you about those plans.

Thank you again for all your support we could not have achieved this without you.

Images from the recent visit to our eco-camp by Tourism Tasmania



Out of scope

Out of scope

From: Out of scope @worldexpeditions.com.au >
Sent: Friday, 7 March 2025 3:26 PM
To: Out of scope
Subject: RE: Flinders Island Project —TIG202260

Hi Out of scope,

Thank you—that's fantastic news to end the week!

This opportunity has led to incredible success for the trip in a very short time, and we truly appreciate it.

We look forward to further enhancing our product and expanding its capacity on Flinders Island.

Kind regards,

Out of scope

From: Out of scope
Sent: Friday, 7 March 2025 1:42 PM
To: Out of scope
Subject: RE: Flinders Island Project —TIG202260

Hi Out of scope,

Letting you know I've finalised your acquittal and the remaining payment should be in your account early next week.

Thanks for your work - looks like a fantastic outcome for the Flinders and Tassie.

Feel free to contact me any time about tourism-related information and opportunities.

Kind regards,

Out of scope

Out of scope

Visitor Economy | Department of State Growth
Level 4, Parliament Square
GPO Box 536, Hobart TAS 7001
Phone 03 Out of scope
www.stategrowth.tas.gov.au

Courage to make a difference through

TEAMWORK | INTEGRITY | RESPECT | EXCELLENCE

In recognition of the deep history and culture of this island, I acknowledge and pay my respects to all Tasmanian Aboriginal people; the past, and present custodians of the Land.

From: Out of scope [redacted] <[redacted]@worldexpeditions.com.au>
Sent: Friday, 28 February 2025 12:18 PM
To: Out of scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project —TIG202260

Thanks [redacted]
That was smooth.
All 168 invoices are with you now.
Please let me know if you need any further information from us for the acquittal.
Thanks

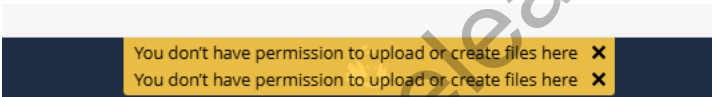
From: Out of scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Sent: Friday, 28 February 2025 12:12 PM
To: Out of scope [redacted] <[redacted]@worldexpeditions.com.au>
Subject: RE: Flinders Island Project —TIG202260

Thanks [redacted] – I've updated the permissions, so it should work now.
Kind regards,

[redacted]

From: Out of scope [redacted] <[redacted]@worldexpeditions.com.au>
Sent: Friday, 28 February 2025 12:09 PM
To: Out of scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project —TIG202260

Thanks [redacted]
I gave it a try and got this message.



From: Out of scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Sent: Friday, 28 February 2025 11:50 AM
To: Out of scope [redacted] <[redacted]@worldexpeditions.com.au>
Cc: Out of Scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project —TIG202260

Hi [redacted].

I've created a secure link for you to upload the files:

<https://files.stategrowth.tas.gov.au/index.php/s/oBAAPGQHx251YeR>

(password = [redacted])

Let me know how you go.

Kind regards,

Out of scope

From: Out of scope [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Sent: Friday, 28 February 2025 11:32 AM
To: Out of scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Cc: Out of Scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Subject: RE: Flinders Island Project —TIG202260

Hi [redacted],

Thanks for coming back to me so quickly.

It looks like most of the invoices failed to upload so it would be a lot of invoices.

Is it possible to reset that question on the smarty grants portal so I can try to upload them again? That may be easier.

I can always email them if that is preferable, but I suspect I will need to email them say 12-20 at a time and will bombard your inbox.

Let me know what will be easiest for you to deal with them.

Thanks

From: Out of scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Sent: Thursday, 27 February 2025 4:50 PM
To: Out of scope [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Cc: Out of Scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Subject: FW: Flinders Island Project —TIG202260

Hi [redacted]

Camilla forwarded your email to me - thanks for submitting your grant acquittal documents, and apologies for us not responding earlier. [redacted] has moved on to another role.

I've had a quick look at the documents you've provided, and everything seems to be in order.

If you have the missing invoices could you possibly email them to me?

Please feel free to contact me directly if you have any questions.

Kind regards,

Out of scope

Out of scope
Visitor Economy | Department of State Growth
Level 4, Parliament Square
GPO Box 536, Hobart TAS 7001
Phone 03 [redacted]
www.stategrowth.tas.gov.au

Courage to make a difference through
TEAMWORK | INTEGRITY | RESPECT | EXCELLENCE

In recognition of the deep history and culture of this island, I acknowledge and pay my respects to all Tasmanian Aboriginal people; the past, and present custodians of the Land.

From: Out of Scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Sent: Thursday, 27 February 2025 2:29 PM
To: Out of Scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: FW: Flinders Island Project —TIG202260

Can you please go back to Out of scope [redacted]?

Out of Scope [redacted]

Department of State Growth | +Out of scope [redacted]

From: Out of scope [redacted] <[redacted]@worldexpeditions.com.au>
Sent: Thursday, 27 February 2025 2:28 PM
To: Out of Scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: FW: Flinders Island Project —TIG202260

Hi Out of Scope [redacted]

I hope you are well.

I sent the below email to Out of scope [redacted] but I received a bounce back saying that email was not in use any longer. Are you able to help with my below request or direct to it to someone who can?

Many thanks

Out of scope [redacted]

From: Out of scope [redacted]
Sent: Thursday, 27 February 2025 2:22 PM
To: Out of scope [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project —TIG202260

Hi Out of scope [redacted]

I hope that you are well.

A submitted our final acquittal for the Innovation grant a few weeks back.

Has there been any progress there?

Also, I logged into the smarty grants portal today to see if there was any notification in there and I noticed that not all the invoices uploaded.

As outlined in the summary I have 168 invoices which I have on file here for every transaction that we were claiming through the grant. It appears when the upload occurred they did not all come through.

If need be, would you like me to send those through another method?

Please let me know how it is progressing and if you need any additional information from me.

Kind regards

Out of scope [redacted]

From: **Out of scope** [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Sent: Monday, 11 September 2023 2:47 PM
To: **Out of scope** [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Cc: **Out of scope** [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Subject: RE: Flinders Island Project

Thanks **Out of scope** [redacted], looks great.

Cheers

Out of scope [redacted]

Out of scope [redacted] Tourism and Hospitality | Department of State Growth | Phone:
(03) **Out of scope** [redacted]

From: **Out of scope** [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Sent: Monday, 11 September 2023 1:39 PM
To: **Out of scope** [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Subject: RE: Flinders Island Project

Thanks **Out of scope** [redacted]

I have attached a spreadsheet that details our spending to date and how we have applied to the various instalments. I have receipts/proof of payment for all these transactions that I will include in our final acquittal. They have all been filed and saved as per the file name in the invoice/receipt/attachment column.

It shows a total project spend of **s.37** [redacted] so far. We should have spent enough in advance to apply for the third instalment this October.

The final phase tab details our remaining planned spending. A few of these items are still estimations but should be close to these figures.

As I mentioned there are a few minor variations across categories of spending, but it is all directly related to the rollout of the project.

We expect this spending to be complete by around 31 December 2023.

Please feel free to give me a call if I can talk you through this or provide any additional detail? Otherwise, we are looking forward to this final phase and receiving the grant.

Thanks for all your help.

Out of scope [redacted]

Released under RTI

From: **Out of scope** [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Sent: Monday, September 11, 2023 11:58 AM
To: **Out of scope** [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Subject: RE: Flinders Island Project

Hi **Out of scope** [redacted]

That sounds perfect, happy with that.

Cheers

Out of scope [redacted]

Out of scope [redacted] Tourism and Hospitality | Department of State Growth | Phone:
(03) **Out of scope** [redacted]

From: **Out of scope** [redacted] <[redacted]@worldexpeditions.com.au>
Sent: Monday, 11 September 2023 11:54 AM
To: **Out of scope** [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project

Great.

Thanks [redacted].

Do you have a template for that? Or can I just send our internal spreadsheet showing utilised and our remaining planned spending?

From: **Out of scope** [redacted] <[redacted]@stategrowth.tas.gov.au>
Sent: Thursday, September 7, 2023 1:41 PM
To: **Out of scope** [redacted] <[redacted]@worldexpeditions.com.au>
Cc: **Out of scope** [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project

Hi [redacted],

Not a problem, as long as the remaining left over funds are spent on the already approved purpose and expenditure, as you have listed below, that is fine.

For ease of assessment could you please provide an updated project budget doc with revised forecasted project expenditure?

That video is amazing, looks like a beautiful location and the tents look great!

Cheers

[redacted]

Out of scope [redacted] Tourism and Hospitality | Department of State Growth | Phone: (03) [redacted]

From: **Out of scope** [redacted] <[redacted]@worldexpeditions.com.au>
Sent: Monday, 4 September 2023 3:21 PM
To: **Out of scope** [redacted] <[redacted]@stategrowth.tas.gov.au>
Subject: RE: Flinders Island Project

Hi [redacted]

Thanks for your assistance with the below.

The project is coming together exceptionally well. It is gaining momentum and we already have 49 bookings for this coming 23/24 season.

Below is a link to a video highlighting our camp and trip in Flinders Island. We created this on the recent Marketing/PR trip that was co-funded by the grant.

NEW VIDEO ALERT >>> [Flinders Island Walking Adventure - In Comfort](#) . I have also attached two recent articles by journalists that we hosted on Flinders for that trip.

We are excited to begin a marketing campaign featuring these assets. Our walk will also be featured in Australian Geographic in September. I will be sure to share this once the feature is released.

We are also applying to have the walk added to the signature "Great Walks of Australia" which is an exclusive series of Australia's best guided multiday walks. If successful, this will be a huge help in putting this walk on the world stage of multi-day walks.

I wanted to come back to you with some details of the minor variations our planned expenditure for the final phase of the project rollout.

s.37

I expect we will be spending more than we initially projected for the project, so, if we can show all of our spending is directly related to the development of our walk on Flinders and relates to one of below categories as per our agreement,

- purchasing land;
- building and construction;
- purchasing moveable assets (vehicles); and
- advertising collateral that relates to this project specifically

can we proceed with any minor variations in our expenditure?

S. 37

[REDACTED]. We would like to direct those extra funds to more camp furnishings and construction of camp infrastructure.

All funds will be spent in directly establishing our Flinders Island project as per our initial project plan.

Can you confirm we can proceed with minor variations on this basis or if you require more detail from us?

Kind regards

Out of scope

From: Out of scope [REDACTED] <[\[REDACTED\]@stategrowth.tas.gov.au](mailto:[REDACTED]@stategrowth.tas.gov.au)>

Sent: Friday, May 12, 2023 1:54 PM

To: Out of scope [REDACTED] <[\[REDACTED\]@worldexpeditions.com.au](mailto:[REDACTED]@worldexpeditions.com.au)>

Cc: Out of scope [REDACTED] <[\[REDACTED\]@stategrowth.tas.gov.au](mailto:[REDACTED]@stategrowth.tas.gov.au)>

Subject: RE: Flinders Island Project

Hi Out of scope [REDACTED],

Thanks for your patience.

Please see my comments below in red. I hope this helps and let me know if you need anything further.

Cheers

Out of scope [REDACTED]

Out of scope [REDACTED] Tourism and Hospitality | Department of State Growth | Phone: (03) Out of scope [REDACTED]

From: Out of scope [REDACTED] <[\[REDACTED\]@worldexpeditions.com.au](mailto:[REDACTED]@worldexpeditions.com.au)>

Sent: Thursday, 11 May 2023 4:41 PM

To: Out of scope [REDACTED] <[\[REDACTED\]@stategrowth.tas.gov.au](mailto:[REDACTED]@stategrowth.tas.gov.au)>

Subject: RE: Flinders Island Project

Great, thanks for the update.

From: Out of scope [REDACTED] <[\[REDACTED\]@stategrowth.tas.gov.au](mailto:[REDACTED]@stategrowth.tas.gov.au)>

Sent: Thursday, May 11, 2023 11:35 AM

To: Out of scope [REDACTED] <[\[REDACTED\]@worldexpeditions.com.au](mailto:[REDACTED]@worldexpeditions.com.au)>

Subject: RE: Flinders Island Project

Hi Out of scope [REDACTED],

Currently with my Manager, hoping to have something back to you tomorrow.

Thanks for checking in.

Cheers

Out of scope [REDACTED]

Out of scope
Out of scope [redacted] Tourism and Hospitality | Department of State Growth | Phone:

From: Out of scope [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Sent: Thursday, 11 May 2023 11:34 AM
To: Out of scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Subject: RE: Flinders Island Project

Thanks [redacted],
Any progress here?

From: Out of scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Sent: Thursday, May 4, 2023 9:19 AM
To: Out of scope [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Subject: RE: Flinders Island Project

Hi [redacted],

I will have a chat with the team re the below and will get back to you next week.

Cheers
[redacted]

Out of scope [redacted] Tourism and Hospitality | Department of State Growth | Phone:
(03) [redacted]

From: Out of scope [redacted] <[\[redacted\]@worldexpeditions.com.au](mailto:[redacted]@worldexpeditions.com.au)>
Sent: Wednesday, 3 May 2023 4:21 PM
To: Out of scope [redacted] <[\[redacted\]@stategrowth.tas.gov.au](mailto:[redacted]@stategrowth.tas.gov.au)>
Subject: Flinders Island Project

Hi [redacted]

I hope you are well.

I am pleased to report our Flinders Island project is progressing very well.

From the couple of trips we operated this season we are filled with confidence that the project will be what we hoped for. The feedback has been outstanding, and we still have lots of upgrades on the camp that are ongoing.

I have attached some sneak peak photos from our recent photography/PR trip on the Island. We expect that this will begin to hit the media next month via the journalists we hosted.

Are you or one of your team available for a brief phone call this this week. I am looking for some guidance on the below;

-Transferring grant funds from dedicated grant bank account to operating accounts? Do you need anything before we do that?

This is fine, as part of your acquittal you will need to provide evidence of your spend, this can be through a transaction statement to show what the funds were spent on.

Basically as long as you can explain and show why the funds were transferred and what they were expended on, this is fine.

Released under RTI

-Is there any requirement for minor variations in use of funding? Some categories have blown out while some other are less. We need to prioritise some over others, but all are directly related to roll out of the project and were included in business case.

Please provide an updated project budget doc including project income vs revised forecasted project expenditure. Just via email is fine.

-Purchasing outright vs leasing of vehicles and trailers included in the project?

As long as this still supports the project in the same way - no issues.

-Evidence of staffing expenses for aspects of the project roll out?

Please provide payroll statements as evidence come acquittal time.

-I have begun preparing acquittal information and want to confirm it will be consistent with your requirements for acquittal?

Please see attached acquittal form template as to what is required to be provided come acquittal time.

Can provide acquittal form template or chat re questions.

Hear from you soon.

Thanks.

Out of scope

World Expeditions - Australia operating companies

Australian Walking Holidays, Tasmanian Expeditions and The Blue Mountains Adventure Company

Out of scope @worldexpeditions.com.au | PH: 02 Out of scope | Out of scope

This email has come from G A D I G A L country

New Address - Level 2, 55 York Street, Sydney NSW 2000

australianwalkingholidays.com.au | tasmanianexpeditions.com.au



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